



Manweb Organisation

A guide to the
organisation and structure
of Manweb plc

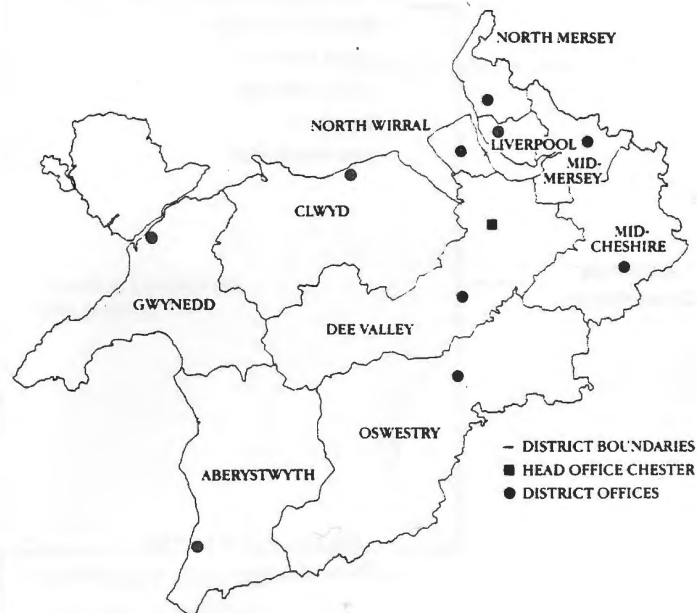
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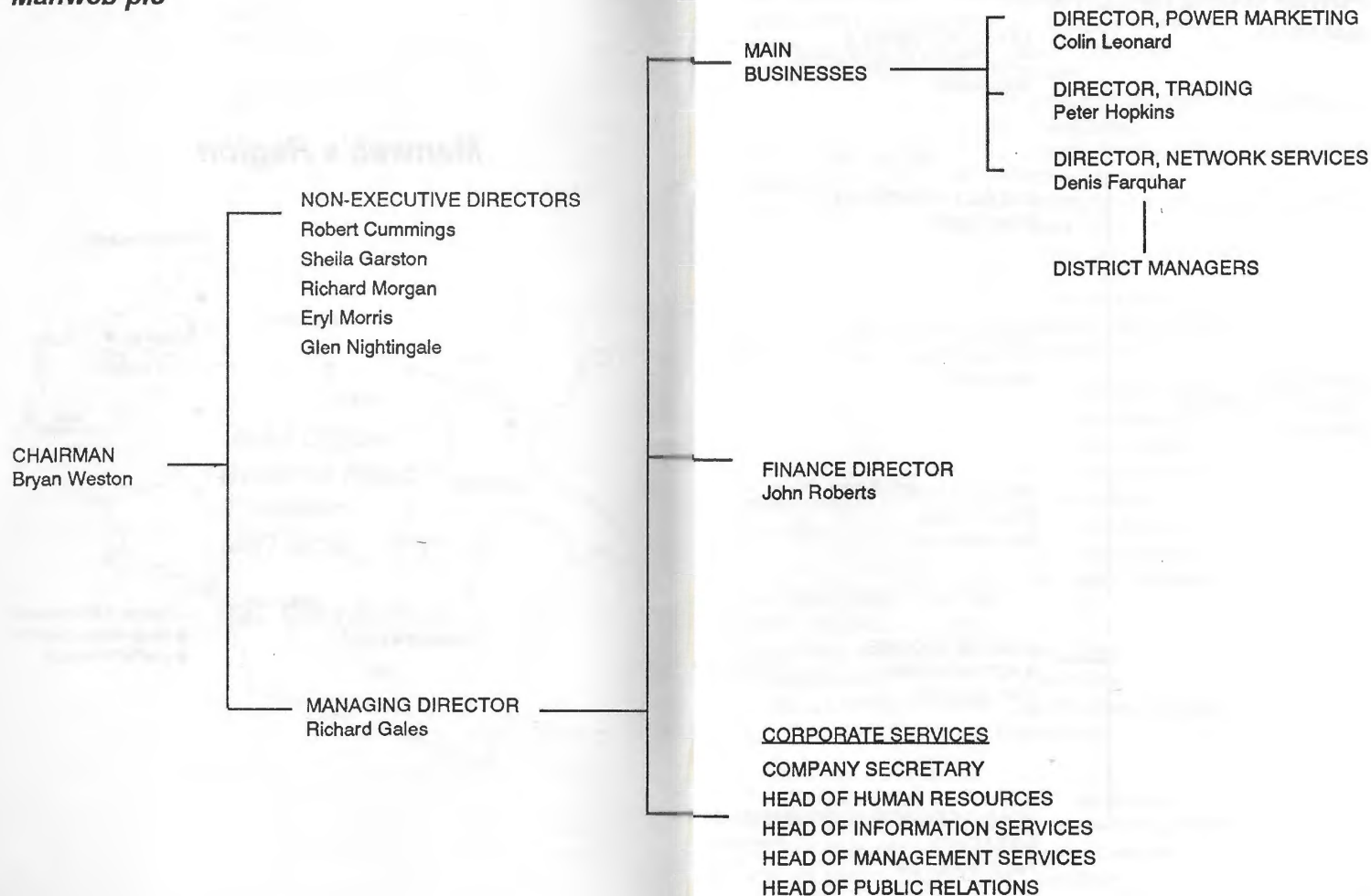
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Head Office
Sealand Road
Chester
CH1 4LR

Tel. 0244 377111

Manweb's Region





POWER MARKETING DIVISION

0244 377111

DIRECTOR,
POWER MARKETING
Colin Leonard

HEAD OF TARIFFS &
CUSTOMER CONTRACTS
Mike Boxall

HEAD OF
ENERGY MARKETING
Bryan Ogden

HEAD OF BUSINESS
INTELLIGENCE UNIT
Bill Bartlett

HEAD OF CUSTOMER
MARKETING
Bob Hodson

HEAD OF INCOME
& ACCOUNTING
Alan Wadcock

HEAD OF POWER PROCUREMENT
& TRADING
Terry Brookshaw

PRICING MANAGER - Pat McLafferty
CUSTOMER CONTRACTS MANAGER - Bob Sheedy
NETWORK MARKETING MANAGER - Bill Tubey
SUPPLY MANAGER - Malcolm Whalley

ELECTRICITY SALES
MANAGER
Dave Tinsley

FORECASTING
Roger Smith

SENIOR ACCOUNT
EXECUTIVE
John Ellis

BILLING & CASH - Ray Hall
DEBT CONTROL - Ian Baird
DIVISIONAL ACCOUNTANT - Chris Cubbin
DATABASE & SETTLEMENTS - Neil Magill
LIAISON & DEVELOPMENT - Stuart Barker, Alan Bower
REVENUE PROTECTION - Les Appleton

POWER CONTRACTS MANAGER - Ian Sharpe
POWER ECONOMICS MANAGER - Dr Andrew Wright
POWER PROJECTS MANAGER - Ben Campbell
POWER TRADING MANAGER - Jeff Scott

INDUSTRIAL ENERGY MARKETING
Terry Dunne
COMMERCIAL ENERGY MARKETING
Chris Liddicoat
DOMESTIC ENERGY MARKETING
Mike Potts
UTILISATION & TECHNOLOGY
TRANSFER
Dr David Walker
ADVERTISING & PUBLICITY
Reuben Perry

ACCOUNT EXECUTIVES

Alan Fox
Cliff Haviland
Doug Houlbrook
Len Dorr
John Mayes
Dave McCann
John Robinson

TRADING DIVISION

0244 377111

DIRECTOR, TRADING
Peter Hopkins

SHOP OPERATIONS
MANAGER
Paul Sharkey

MARKETING SERVICES
AND DEVELOPMENT
MANAGER
Keith Sowden

PURCHASING MANAGER
Stan Hawtin

ADVERTISING AND
PROMOTIONS MANAGER
Bill Gaywood

TRADING DIVISION
ACCOUNTANT
Simon Melville

CONTRACTING AND
SERVICING MANAGER
Allan Littler

CUSTOMER SERVICE MANAGER

Ivan Maddocks

REGIONAL
SHOPS MANAGERS

REGION I
Alan Beanland

REGION II
Julian Jenkins

REGION III
Keith Leonard

REGION IV
John Bell

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Manweb
Shops
(see
overleaf)

MARKETING SUPPORT
OFFICER
John Bostock
MARKETING
INFORMATION AND
DEVELOPMENT OFFICER
Jim Kehoe

SENIOR BUYER
Andrew Critchley
STOCK CONTROLLER
John Capper
QUALITY CONTROLLER (QUEENSFERRY)
Bob Hewitt

REGIONAL CONTRACTING
MANAGERS:
WESTERN - Royle Haley
CENTRAL - Arwel Lloyd
NORTHERN - Ray Appleton
EASTERN - Dave Cousins

CONTRACTING MANAGER
Guy Wilcox

SERVICING MANAGER
Harry Jones

ADVERTISING OFFICERS
Christine Pighills
Helen Danson
DISPLAY SUPERVISOR
Bill Swann

SERVICE CENTRE
MANAGER,
PRENTON
Geoff Harris

SERVICE CENTRE
MANAGER,
QUEENSFERRY
Pat Quinn

BUSINESS SUPPORT
MANAGER H.O.
George Roberts

TRADING DIVISION - Manweb Shops

REGION 1 - Regional Shops Manager, Alan Beanland:
Base Shop, 674-676, Prescot Road, Liverpool, L13 5XG
Tel. 051 220 3482

SHOPS

Bootle, 121 Mariners Way, New Strand, Bootle L20 4ST. Tel. 051 922 5696
Norris Green, 6 Broadway, Norris Green, Liverpool L11 1BZ. Tel. 051 226 5848
Waterloo, 119 South Road, Liverpool L22 0LT. Tel. 051 928 4923
Walton, 62 Walton Vale, Liverpool L9 2BU. Tel. 051 525 2618
Kirby, 8 Newtown Gardens, Kirby L32 8BR. Tel. 051 546 4994
Southport, 171 Lord Street, Southport PR8 1PF. Tel. 0704 40378
St. John's Prct, 56-57 St John's Precinct, Liverpool L1 1LW. Tel. 051 708 6514
Prescot, 37 Eccleston Street, Prescot L34 5QA. Tel. 051 426 6785
Huyton, 27-29 Derby Road, Huyton L36 9UG. Tel. 051 489 1814
Old Swan, 674-676 Prescot Road, Liverpool L13 5XG. Tel. 051 228 8587
Allerton, 67 Allerton Road, Liverpool L18 2DA. Tel. 051 722 2612
Garston, 12 Speke Road, Garston, Liverpool L19 2PA. Tel. 051 427 4845
St. Helens, 4 Bridge Street, St. Helens WA10 1NP. Tel. 0744 22524

REGION II - Regional Shops Manager - Julian Jenkins
Base Shop, 102 Main Street, Frodsham, Cheshire WA6 7AR.
Tel: 98 35631.

SHOPS

Warrington, 22-24 Bridge Street, Warrington WA11NP. Tel. 0925 34738/32297
or 51151
Frodsham, 102 Main Street, Frodsham WA6 7AR. Tel. 98 32988
Runcorn, Unit 77, Town Square, Runcorn Shopping City WA7 2BX. Tel. 924 715381
Widnes, 35 Albert Road, Widnes WA8 6JA. Tel. 051 423 3707
Ellesmere Port, 11 Marina Drive, Ellesmere Port L65 0AL. Tel. 051 357 1493
or 051 355 3026
Neston, 29 High Street, Neston L64 9UH. Tel. 051 336 1666
Birkenhead, 32-36 Milton Pavement, Shopping Precinct, Birkenhead L41 2YA.
Tel. 051 647 3279
Heswall, 23 Pensby Road, Heswall L60 7RA. Tel. 051 342 3621
West Kirby, 9 Banks Road, West Kirby L48 0QX. Tel. 051 625 7348
Moreton, 267 Hoylake Road, Moreton L46 0SL. Tel. 051 677 5713
Wallasey, 15-17 Wallasey Road, Wallasey L45 4NP. Tel. 051 638 3243
Knutsford, 9-11 Princess Street, Knutsford WA16 8BY. Tel. 0565 4181
Northwich, 6 Town Square, Northwich CW9 1AE. Tel. 0606 46758
Winsford, 9 Queens Parade, Winsford CW7 1AE. Tel. 0606 592705

REGION III - Regional Shops Manager, Keith Leonard,
Shop Operations, Manweb Head Office Tel. 0244 377111

SHOPS

Chester, 22 Northgate Street, Chester CH1 2HA. Tel. 0244 326053
Corwen, Bridge Street, Corwen LL21 0AB. Tel. 0490 2286
Wrexham, 7-8 Queen Street, Wrexham LL11 1AP. Tel. 94 364144
Johnstown, 16 High Street, Johnstown LL14 1AP. Tel. 94 840154
Shotton, 58, Chester Road West, Shotton CH5 1BY. Tel. 830242
Crewe, Unit 22 Market Square, Crewe CW1 2JE. Tel. 0270 214181
Sandbach, 8 Congleton Road, Sandbach CW11 0DA. Tel. 0270 762411
Nantwich, 22 Swine Market, Nantwich CW5 2LN. Tel. 0270 624885
Rhyl, 77-81 High Street, Rhyl LL18 1AU. Tel. 0745 342155 or 0745 355847
Flint, 8 Chester Street, Flint CH6 5NR. Tel. 9142551
Mold, 26 High Street, Mold CH7 1AZ. Tel. 95 3419 or 95 3431
Ruthin, 30 Clwyd Street, Ruthin LL15 1HF. Tel. 082 422118
Prestatyn, 236 High Street, Prestatyn LL19 9BS. Tel. 07456 2401 or 07456 2402
Colwyn Bay, 11 Station Road, Colwyn Bay LL29 8BP. Tel. 0492 530125 or
0492 31527
Llandudno, 48 Mostyn Street, Llandudno LL30 2SA. Tel. 0492 77242
Llanrwst, 20 Ancaster Square, Llanrwst LL26 0LD. Tel. 0492 640481
Oswestry, 6 Salop Road, Oswestry SY11 2NU. Tel. 0691 655140 or 0691 5331
Whitchurch, 3 Green End, Whitchurch SY13 1AD. Tel. 0948 2310

REGION IV - Regional Shops Manager, John Bell: Base Shop: Lower Cardiff
Road, Pwllheli, Gwynedd LL41 5BY.
Tel. 0758 701010

SHOPS

Caernarfon, 11 Pool Street, Caernarfon LL15 1NP. Tel. 0286 3516
Bangor, Wellfield Shopping Centre, Bangor LL15 1EY. Tel. 0248 364254
Portmadoc, 29 High Street, Portmadoc LL53 5BY. Tel. 0766 512294
Pwllheli, Lower Cardiff Road, Pwllheli LL41 5BY. Tel. 0758 701010
Blaenau Ffestiniog, High Street, Blaenau Ffestiniog LL41 3DB. Tel. 0766 830328
Llangefni, Glanhwfa Road, Llangefni LL77 7EW. Tel. 0248 750490
Holyhead, Market Street, Holyhead LL65 1UW. Tel. 0407 2500
Newtown, 21 Broad Street, Newtown SY16 2NE. Tel. 0686 627429
Barmouth, King Edard Street, Barmouth LL42 1PA. Tel. 0341 280666
Aberystwyth, 10 Pier Street, Aberystwyth SY23 2LJ. Tel. 0970 624466
Tywyn, "Bryn Llewelyn", High Street, Tywyn LL36 9AD. Tel. 0654 710243
Machynlleth, 43-45 Maengwyn Street, Machynlleth SY20 8EB. Tel. 0654 2408 or
0654 2328
Dolgellau, Eldon Square, Dolgellau LL40 1RD. Tel. 0341 422396

NETWORK SERVICES DIVISION

0244 377111

DIRECTOR,
NETWORK SERVICES
Denis Farquhar

NETWORK DEVELOPMENT
MANAGER
John Turner

NETWORK ECONOMIST
Garth Blundell

MAINS
DEVELOPMENT
MANAGER
Stan Roberts

SPECIAL PROJECTS &
TRANSPORT MANAGER
Dave Stevenson

SYSTEM
OPERATION
MANAGER
Colin Ridley

DIVISIONAL
ACCOUNTANT
Neil Tolson

CENTRAL FIELD UNIT
MANAGER
Brian Mather

SYSTEM DEVELOPMENT MANAGER
John Hampson

METERING & COMMUNICATIONS MANAGER
Phil Ramsey

SPECIAL DEVELOPMENTS MANAGER
Vaughan Roberts

EQUIPMENT DEVELOPMENT MANAGER
George Balcombe

EQUIPMENT SUPPORT MANAGER
Peter Wild

APPLICATIONS DEVELOPMENT MANAGER
Terry Fleetwood

TECHNICAL POWER SYSTEM MANAGER
Bill Rogers

CENTRAL PURCHASING MANAGER
Neville Hukin

NETWORK RECORDS SERVICES MANAGER
Bob Blair

SYSTEM CONTROL MANAGER
Jeff Hunt

DEVELOPMENT & TRAINING MANAGER
Roger Hemington

SAFETY & TECHNICAL AUDIT MANAGER
Brian Doyle

QUALITY MANAGER
Dennis Fricker

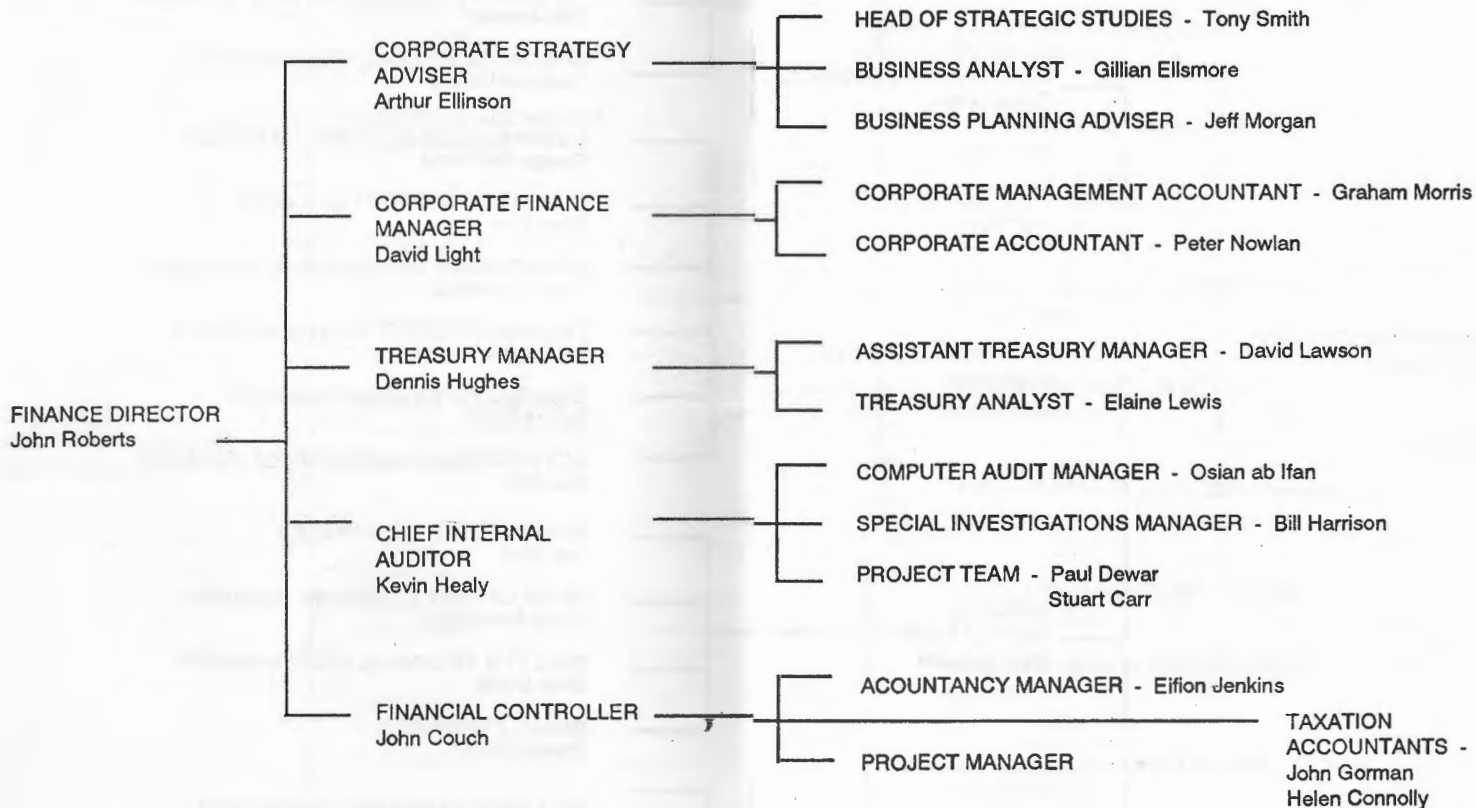
PROJECTS & RESOURCES MANAGER
Brian Wearden

SYSTEM MANAGER
Peter Hartley

CONSENTS MANAGER
Ron Rose

FINANCE DEPARTMENT

0244 377111



SECRETARIAL

0244 377111

COMPANY SECRETARY
Nick Williams

COMPANY SOLICITOR
David Linton

PROPERTY SERVICES
MANAGER
Doug Swire

HEAD OF
REGULATION
Mike Metcalfe

ASSISTANT COMPANY
SECRETARY
Don Kilgallon

PROPERTY SOLICITOR
David Brayshaw

COMMERCIAL SOLICITOR
Debbie Catterall

CORPORATE AFFAIRS SOLICITOR
Joan Lunn

CLAIMS MANAGER
Martin Ford

SENIOR VALUATION SURVEYOR
David Enston

SENIOR ESTATE SURVEYOR
Richard Adams

ARCHITECTURAL & BUILDING MANAGER
Ben Foster

REGULATOR RELATIONS ADVISER
Jeremy Blackford

REGULATION BUSINESS MANAGER
Tim Elliott

PLC COMPLIANCE AND ADMINISTRATION
Trevor Williams

HEAD OFFICE ADMINISTRATION OFFICER
John Allen

QUEENSFERRY DEPOT MANAGER
Bob Wright

INFORMATION SERVICES

0244 377111

HEAD OF
INFORMATION
SERVICES
John Peaker

DATA CENTRE
MANAGER
Peter Goulding

SUPPORT GROUP
Alan Sampson - Strategic Planning &
Service Manager
John Rogers - Business Accounting
Manager

BUSINESS SYSTEMS
MANAGER
Martin Bazeley

COMPUTER OPERATIONS MANAGER
Mike Gibbs

SUPPORT SERVICES MANAGER
Hugh Baker

SOFTWARE SERVICES MANAGER
Joe Pugh

COMMUNICATIONS NETWORK MANAGER
John Birch

DATA CENTRE CONSULTANT
Mike Edwards

OPERATIONS SUPPORT MANAGER
Dave Griffin

BUSINESS SYSTEMS CONTROLLERS

INCOME
Dave Croston

POWER SALES, CONTRACTS, TARIFFS,
ENERGY MARKETING Dewi Jones

NETWORK SERVICES
Colin Brocklebank

FINANCE & CORPORATE
Brian Sheppard

PERSONAL COMPUTING
Geoff Barden

HUMAN RESOURCES

0244 377111

HEAD OF
HUMAN RESOURCES
David Vernon-Smith

EMPLOYEE RELATIONS
MANAGER
John Illidge

TRAINING & DEVELOPMENT
MANAGER

PAYROLL & PENSIONS MANAGER
Mike Davis

PERSONNEL SERVICES MANAGER
Martin Kay

WELFARE SERVICES MANAGER
Jim Wilcock

NJIC ADVISER
George Harrison

NJC/NJB ADVISER
George Bent

PERSONNEL POLICY ADVISER
Don Roxburgh

STAFF DEVELOPMENT ADVISER
Bob Hughes

HOYLAKE TRAINING CENTRE MANAGER
Alec Smitton

CORPORATE HEALTH AND SAFETY MANAGER
Colin Herbert

MANAGEMENT SERVICES

0244 377111

HEAD OF
MANAGEMENT
SERVICES
Philip Walker

PROJECT MANAGER
Don McRae

PROJECT MANAGER
Bill Matthews

SENIOR CONSULTANTS

Ron Berry
David Edge
Ken Strefford
Ian Trevor
Lyn Rawlinson
Michael Rowley

CONSULTANTS

John Ford
Chris Kilfoyle
Derek Percival
Bob Singfield
Brian Wooster
Peter Evans

PROJECT ASSISTANTS

Nigel Clark
Alan Davies
John Kinsella
Larry Pritchard
Ken Smyth
John Wood

ADMINISTRATIVE SUPPORT

Lucy Downing

PUBLIC RELATIONS

0244 377111

HEAD OF PUBLIC RELATIONS
Joy King

PUBLIC RELATIONS OFFICER
Sam Doughty

PUBLIC RELATIONS OFFICER
Gaynor Kenyon

PUBLIC RELATIONS OFFICER
Jackie Unsworth

ASSISTANT PUBLIC RELATIONS
OFFICER
Graeme Cooper

NORTH MERSEY DISTRICT - DISTRICT 1

Bridle Road, Bootle, Merseyside L30 4XA
Tel. 051 530 1149

DISTRICT MANAGER
David Price

OFFICE MANAGER
Len Cornah

SUPPLIES MANAGER
David Booth

MAINS MANAGER
Don McRae

CUSTOMER ACCOUNTS
MANAGER
Kevin Mawdsley

ENERGY SALES MANAGER
Cliff Robinson

APPLIANCE SERVICING: See
Service Centre Manager,
District 5

ELECTRICAL CONTRACTING
Northern Regional Contracting
Manager, Ray Appleton

LIVERPOOL - DISTRICT 2

Lister Drive, Liverpool L13 7HJ
Tel. 051 254 1700

DISTRICT MANAGER
Gerry Haughan

OFFICE MANAGER
Frank Threadgold

SUPPLIES MANAGER
Haydn Evans

MAINS MANAGER
Roy Osborne

CUSTOMER ACCOUNTS
MANAGER
Terry Clarke

ENERGY SALES MANAGER
Malcolm Cooper

APPLIANCE SERVICING: see
Service Centre Manager,
District 5

ELECTRICAL CONTRACTING: see
Northern Regional Contracting
Manager, Ray Appleton (District 1)

MID MERSEY - DISTRICT 3

Wilderspool Causeway, Warrington WA4 6QD
Tel. 0925 51151

DISTRICT MANAGER
Des Lock

OFFICE MANAGER
Keith Beech

SUPPLIES MANAGER
John Lee

MAINS MANAGER
Barry Judd

CUSTOMER ACCOUNTS
MANAGER
Bob Vernon

ENERGY SALES MANAGER
Bill Hatton

APPLIANCE SERVICING: see
Service Centre Manager,
District 5

ELECTRICAL CONTRACTING:
Eastern Regional Contracting Manager
Dave Cousins

DEE VALLEY - DISTRICT 4

Rhostyllen, Wrexham, Clwyd LL14 4DU
Tel. 0978 840441

DISTRICT MANAGER
Dr Jim McLennan

OFFICE MANAGER
John Griffith

SUPPLIES MANAGER
Alan Laird

MAINS MANAGER
John Macdonald

CUSTOMER ACCOUNTS
MANAGER
Andy Pooley

ENERGY SALES MANAGER
Keith Hibbert

APPLIANCE SERVICING: see
Queensferry Service Centre under
Trading Division

ELECTRICAL CONTRACTING:
Central Regional Contracting Manager
Arwel Lloyd

NORTH WIRRAL - DISTRICT 5

Prenton Way, Birkenhead L43 3ET
Tel. 051 608 9922

DISTRICT MANAGER
Geoff Abel

OFFICE MANAGER
Mike Townson

SUPPLIES MANAGER
John Barker

MAINS MANAGER
Elwyn Jones

CUSTOMER ACCOUNTS
MANAGER
Edna Holroyd

ENERGY SALES MANAGER
Ian Cross

APPLIANCE SERVICING:
SERVICE CENTRE MANAGER
Geoff Harris

ELECTRICAL CONTRACTING:
Andy Morris: see
Central Regional Contracting
Manager, Arwel Lloyd, District 4

MID CHESHIRE - DISTRICT 6

Macon Way, Crewe, Cheshire CW1 1DQ
Tel. 0270 257500

DISTRICT MANAGER
Ken Crabtree

OFFICE MANAGER
Pat O'Neill

SUPPLIES MANAGER
Denis Davies

MAINS MANAGER
Paul Wilkinson

CUSTOMER ACCOUNTS
MANAGER
Martin Jones

ENERGY MARKETING
MANAGER
Keith Nord

ELECTRICAL CONTRACTING:
Bob Huxley
(Eastern Regional Contracting:
Manager, Dave Cousins, District 3)

APPLIANCE SERVICING: see
Services Centre Manager,
District 5

CLWYD - DISTRICT 7

Cefndy Road, Rhyl, Clwyd LL18 2TT
Tel. 0745 355144

DISTRICT MANAGER
Doug Willacy

OFFICE MANAGER
Philip Starkey

SUPPLIES MANAGER
Geoff Ravenscroft

MAINS MANAGER
David Needham

CUSTOMER ACCOUNTS
MANAGER
John Kennedy

ENERGY SALES MANAGER
Derek Roberts

APPLIANCE SERVICING: see
Queensferry Service Centre under
Trading Division

ELECTRICAL CONTRACTING:
Western Regional Contracting
Manager, Roy Haley

GWYNEDD - DISTRICT 8

St Helens Road, Caernarfon, Gwynedd LL55 2YB
Tel. 0286 4166

DISTRICT MANAGER
Dlek Owen

OFFICE MANAGER
Hefin Thomas

SUPPLIES MANAGER
Carl Woodman

MAINS MANAGER
Stephen Wood

CUSTOMER ACCOUNTS
MANAGER
Malcolm Donaldson

ENERGY SALES MANAGER
Douglas Barnes

APPLIANCE SERVICING: see
Queensferry Service Centre under
Trading Division

ELECTRICAL CONTRACTING:
Emyr Rowlands
(Western Regional Contracting
Manager, Roy Haley, District 7)

OSWESTRY - DISTRICT 9

Maesbury Road, Oswestry, Shropshire SY10 8JL
Tel. 0691 655331

DISTRICT MANAGER
Lyn Price

OFFICE MANAGER
Ian Moul

SUPPLIES MANAGER
John Williams

MAINS MANAGER
Bryan Pryce

CUSTOMER ACCOUNTS
MANAGER
Mike Beard

ENERGY SALES ENGINEER
Don Wade

APPLIANCE SERVICING: see
Queensferry Service Centre under
Trading Division

ELECTRICAL CONTRACTING:
Phil Jones
(Central Regional Contracting
Manager, Arwel Lloyd, District 4)

ABERYSTWYTH - DISTRICT 10

Lluest, Llanbadarn Fawr, Aberystwyth, Dyfed SY23 3UA
Tel. 0970 623141

DISTRICT MANAGER
Terry Keenan

OFFICE MANAGER
Keith Jones

SUPPLIES MANAGER
John Brown

MAINS MANAGER
Tom Jones

CUSTOMER ACCOUNTS
MANAGER
Alan Galbraith

ENERGY SALES MANAGER
Allen Carr

APPLIANCE SERVICING: see
Queensferry Service Centre under
Trading Division

ELECTRICAL CONTRACTING:
Geoff Thompson
(Western Regional Contracting
Manager, Roy Haley, District 7)