

Community champ meets her champs

SUSIE CONWAY has supported Liverpool football club since she was three years old – and it's always been her ambition to get behind the scenes at the ground.

Her dream has come true thanks to Manweb, as a direct result of her being voted North Wales Woman of the Year in the Millennium Community Champions awards run by the company with Chronicle Newspapers.

The surprise visit was arranged after Bill Tubey, General Manager, Wales Region, learned of her wish to visit Anfield at the awards ceremony in the St Georges Hotel in Llandudno, where the 31-year-old was feted for her voluntary work for the Red Cross and Scope charities despite being confined to a wheelchair with spina bifida.

Transport was provided to whisk Susie up to Liverpool, and to the Anfield Stadium. Her tour round the ground included inspection of the executive boxes and a visit to the shop.



Susie Conway, Community Champions award winner, meets Liverpool and England star Jamie Redknapp.

For Susie the highlight of the outing was meeting Liverpool star Jamie Redknapp.

She said: "It was a brilliant day. I support Liverpool because I spent the first 18 years of my life visiting the Alder Hey Hospital there.

"Jamie Redknapp was lovely –

he signed the shirt I bought in the souvenir shop. The entire visit was magic."

Bill Tubey said: "We were delighted to be able to help Susie fulfil her ambition. Manweb has very good links with Liverpool FC in the community liaison field."



Cash gift buys scooter for Shopmobility

MANWEB has provided cash to Shopmobility in Wrexham for the purchase of a four-wheeled scooter.

The scooter will be available to anyone between the ages of eight and 86 with limited mobility.

It is one of four new ones which brings the Shopmobility fleet up to 16. The £1,265 scooter carries the Manweb logo.

Carol Dean, Secretary of Friends of Shopmobility, said: "The scooter will help the people of Wrexham to keep their independence. We greatly appreciate Manweb helping us out."

● Pictured Manweb Customer Services Representative Helen Paddock handing over the key to a four-wheeled scooter to Jean McCubbin a volunteer with Shopmobility.

Caring for customers

A SCHEME devised by ScottishPower for special needs customers is proving highly popular.

Customers who join the Carefree Priority Register Scheme are eligible for a number of benefits including a passport scheme to help identify representatives when they call at homes, a freephone helpline and a Minicom text phone service.

Members receive a free quarterly magazine entitled Carefree, which is also available on audio tape.

At present 56,000 are on the register including 11,000 Manweb customers. To join the scheme people must be either receiving a state benefit, disabled or chronically sick. New ScottishPower and Manweb customers receive a welcome pack which notifies them about the benefits of the joining the Carefree scheme.

Invitation to last show

CUSTOMER Services Representative Peter Tubey was in the invited audience which witnessed Zoe Ball's last early-morning radio show before she quit Radio One.

Peter, currently on secondment in Scotland, won his ticket by answering a question on the Chris Moyles show and heard his name read out as a winner while parking at Cathcart.

"I had to be in London really early in the morning but it was good fun and something different to do," said Peter.

Have you got news for us?

IF you have a story for Contact please get in touch with Anne Benson, who has now taken over as Manweb Media Relations Manager from Sarah Batley, on 800 29 (internal) or 01244 652098, or Ron Quenby on 01244-678575 or fax 01244-678749.

Contact



Manweb
A ScottishPower Company

NEWSLETTER FOR MANWEB PEOPLE

April 2000

E-POWERING

New trading portals put Group at forefront

A STATE-OF-THE-ART Internet project to create a "website market-place" will ensure that ScottishPower is at the forefront of the e-commerce revolution.

ScottishPower is working with other utilities to create an electronic market-place known as a trading portal where they will use their joint purchasing power to invite competitive bids from potential suppliers.

Benefits of this business-to-business trade exchange – which is almost unique in Europe – include simplified transaction processes, better information flows and increased speed of delivery.

The kind of goods and services which could be traded include transformers, switchgear, plastic pipes and water valves in addition to infrastructure services.

Consortium

The Utility Internet Portal consortium consists of ScottishPower, United Utilities and Northern Electric together with a group of European electric and water utilities.

Any supplier large or small will be able to participate and the approach will benefit all suppliers by giving them greater market reach while cutting transaction costs.

The consortium, in which the three main partners each own one third, intends to begin Internet-based trading by the summer. The participating companies will save on purchasing costs by taking advantage of their combined buying power, which will drive down the costs of materials being offered by the suppliers.

They will also develop mutually beneficial supply chain activities like common warehousing and distribution.



Sculptured oak is new gateway

A MAGNIFICENT new gateway is now in place at the Greenfield Valley Heritage Park, near Holywell, where Manweb has donated Welsh oak cut down for safety reasons towards a Millennium sculpture project. Pictured by the carved gateway are Andy Churchman, of Manweb's Rural Care, and Countryside Manager John Richards.

Manweb is once again cutting electricity bills – see page two

Committed to providing lowest prices

MANWEB is cutting electricity bills for domestic and small business customers.

This means that the annual cost for an average customer will be at its lowest level in real terms since 1974.

The reductions will affect 90 per cent of Manweb customers, which means the annual bill of the average customer has fallen in real terms by more than 29 per cent since 1991.

This cut is the seventh since ScottishPower acquired Manweb in 1995 and the average annual bill will now be £258.41.

Stewart Saunders, Manweb Managing Director, said: "These latest tariff reductions reinforce Manweb's commitment to provide the lowest prices to customers while at the same time maintaining the highest levels of customer service."

ScottishPower has frozen its electricity prices for every designated domestic and small business customer in the ScottishPower area.

Chance to learn new bike skills

FOLLOWING the success of last year's "Bike Safe 2000" course another is set to be held at Manweb House, Chester, with the help of Cheshire Police.

Steve Gauller, ScottishPower Learning's Open Learning Co-ordinator, is looking for 15 volunteers to take part in this unique scheme, aimed at helping motorbike riders to enhance their driving skills.

All you need is a full motorcycle licence, a bike and time to spare for two evenings - to learn the theory - and one day at the weekend, when a ride out takes place.

Anyone interested should contact Steve on 01244 652073 or 800 2073 or 07775 755496.

Trustee nominations sought

THE responsibility for the management of the Manweb Group of the Electricity Supply Pension Scheme is in the hands of nine trustees, six of whom are elected by the membership, three being employee members and three being pensioner members.

Every 18 months the term of office of three of the trustees expires and an election is held to fill the vacancies.

The term of office of one employee member and two pensioner members will expire on 30 June 2000, and nominations are therefore sought from both employee and pensioner members as candidates in this election.

Nomination forms and copies of the rules of the election can be obtained from Lynne Rosser,

Manweb House, Kingsfield Court, Chester Business Park, Chester, CH4 9RF. Tel: 01244 652066 (external) or 800 2066 (internal). Further information on the role a trustee can also be obtained from Lynne, or from Stuart Stephen, Group Administrator of the Manweb Scheme. Tel: 0141 566 4630 (external) 704 4630 (internal).

Each nomination form must be signed by 10 members (employees and/or pensioners) and be sent to the above address, to arrive by 14 May 2000 at the latest.

If there are more nominations than vacancies in either category, an election will be held during May and June with the results being announced before the end of June 2000. The candidates elected will hold offices until 30 June 2003.

Geared up to save even more energy

MANWEB'S Energy Saver in Chief Malcolm Bebbington is gearing up for the next phase of the company's energy efficiency drive following the news that the Government's Regulator has given the green light for schemes well into the new Millennium.

Working with his colleagues in ScottishPower, Malcolm sets up energy-saver projects such as the supply of low energy lightbulbs and cavity insulation which are of special benefit to pensioners and disadvantaged households.

Since 1994 Manweb's two consecutive Energy Efficiency Standards of Performance (SOP) projects have exceeded their Government targets. The project between 1994-1998 made 367 GigaWatt hours of energy savings as against the 330 GigaWatt target, while the current 1998-2000 project is on course to exceed the target of 137 GigaWatt hours of savings.

As a result of the success of the SOP schemes the Ofgem Regulator has given the go-ahead for a third phase for 2000-2002. The Manweb programme has contributed towards the Government's target to reduce CO2 emissions in the UK which will help towards the issue of global warming. This is against the



Manweb's Energy Efficiency Project Manager Malcolm Bebbington surrounded by the energy saving devices.

background of the Rio and Kyoto summits where the Government made commitments to evolve energy efficiency programmes.

"Sixty-five per cent of our energy efficiency savings are targeted at low income and disadvantaged households," said Malcolm, Manweb's Energy Efficiency Project Manager. "We are working with the Government's Energy Saving Trust on our projects which include insulation grants to local authorities for the benefit of their tenants and the supply of low energy lightbulbs to Age Concern."

Partnerships are crucial in the fight for energy efficiency and a considerable amount of Malcolm's time is spent meeting and liaising with local authorities, housing associations and organisations such as National Energy Action.

"Our fridgesaver project allows both pensioners and low income households to replace their old inefficient fridges with new energy-efficient B-rated models for just £25," he said. "We have also completed a partnership scheme with Age Concern in the Manweb area to provide 100,000 pensioners with an energy efficiency lightbulb."

AN unusual bird colony in the middle of an industrial complex on Deeside has been boosted by Manweb's construction of an extra breeding area.

A double circuit tower line newly constructed to supply Shotton Paper's CHP generating scheme runs across Corus (formerly British Steel) land where the black and white birds, also known as sea swallows, have been nesting alongside man-made lagoons since 1967.

As part of the conditions for obtaining planning consent, The Department of Trade and Industry and the Countryside Council for Wales required that Manweb constructs an extra artificial tern bed to go alongside the existing ones, to compensate for any birds which might be injured by flying into the new lines.

Manweb was happy to comply - and the new bed which has been constructed, containing a hardstanding of gravel mimicking the natural breeding habitat of the birds, will hopefully stimulate the colony to expand considerably from the present 500 pairs.

Island

"The new bed is an insurance policy and we are pleased that Manweb has constructed it," said John Birch, former Manweb employee and member of the Merseyside Ringing Group who, with his brother, set up the beds when he worked for British Steel 40 years ago.

"We discovered that the terns were breeding on the bunds which had been constructed in the lagoons to allow for water circulation as part of the cooling system of the steel plant.

"After we constructed the tern beds the site was designated a nature reserve by British Steel, with Tern Island a section of it. When the new works was built in 1974 the pools shrank but the tern beds were kept so that

A good 'tern' for feathered friends



Pictured in front of the new tern bed at the Corus site at Shotton are Mark Lyon, Manweb Project Manager, (left) and Geoff Robinson, Civil Project Engineer for Manweb.

breeding could continue.

"When the new power line to Shotton Paper was proposed we realised it would pose a threat to the birds, so Manweb fitted it with bird diverters. The extra tern bed which they have constructed is a boost for the colony - just in time for the breeding season which begins in April."

Manweb Project Manager Mark Lyon said: "We constructed the new tern bed by erecting a causeway, which was removed when the job was finished. Care was taken not to disturb sediments in the ponds. The gravel was covered with a material specific to the birds' requirements, and the bed was protected with a corrugated iron sheet to keep out predators."

Ray Wells, Total Quality Manager for Corus Colors, said: "We are conservation minded and we were very happy with Manweb's provision of the extra bed."



Hospice donation

AN APPEAL to raise money for an extension at a hospice caring for people with incurable illnesses has received a boost from Manweb.

The Project 99 Appeal is underway at the Hospice of the Good Shepherd in Backford, near Chester, which provides and promotes the highest standard of total care for sufferers while also giving support to their families.

Manweb has donated a microwave for the hospice to raffle as part of the fund raising campaign.

Vital

The year-long Appeal was launched at the 10-year-old hospice last April so that an added eight rooms can be provided in the day care unit, which houses 10 patients, and additional vital refurbishment can be carried out.

"We are very grateful to Manweb for the gift," said Phil Edwards, Project Manager, who is pictured above with the microwave. "At the moment, day care patients are in full view of the reception area. Work on the extension is currently underway, and when it is complete the new arrangement will be highly beneficial to them."

Praise for superb service

MS B. MacDonald-Wilson of West Kirby, Wirral, has written expressing her appreciation of the superb service in adverse conditions which she was offered by a Manweb emergency team.

Prenton-based Paul Thompson, Derek Norman and Derry Clooney were called out to help on a freezing January night and impressed her with their "human touch" as well as their professionalism. The grateful customer said: "Considering they had to work in semi-darkness they were so kind and good ambassadors for the Manweb company."



Planting a rowan tree at the Anglesey Showground are Edna Jones, chairwoman of the National Farmers Union in Wales, Ellis Pritchard, of Manweb Rural Care, and Bob Parry, President of the Farmers Union of Wales and President of the Showground Committee.

Donation of 11,000 trees to encourage farmers to diversify

A PROJECT which aims to inspire farmers to diversify has received backing from Manweb - in the form of 11,000 trees.

Anglesey County Council together with other local authority rural schemes and a number of other contributors is creating shelter belts of trees and wildlife habitats on the vast Anglesey Showground.

The objective is to provide examples of alternative land use, alerting farmers and landowners to the possibilities of diversification and the availability of grant schemes.

Manweb's Rural Care scheme is donating 11,000 native broadleaf trees to be planted on the showground as part of the project.

Ellis Pritchard, of Manweb Rural Care's Gwynedd District, said: "The ambitious Showground project will show what can be achieved in the form of diversification, and also aims to secure Objective One funds for environmental schemes.

"We are pleased to be able to contribute because in Rural Care we aim to give something back to the countryside.

"Our aim is to not leave any part of the countryside worse than when we started - and by donating the trees we have found a good way of compensating for the ones we have taken down. The Showground donation will take the number of trees we have planted on Anglesey to 20,000 in total."

Pupils' tribute to memory of former headteacher

YOUNGSTERS at a school in Chester planted a tree in memory of a former headteacher who helped renovate the school grounds.

The planting of the mulberry was with the help of Manweb's Rural Care and the Cheshire-based Euro Tree Service who have teamed up in a scheme to plant new trees in every parish in Chester.

Mike Blain was head at Mickle Trafford Village school for six years and he started a project to improve the school grounds.

The school has vowed to continue the work in his memory.

MANAGING DIRECTOR EMPHASISES IMPORTANCE OF BUILDING RELATIONSHIPS

A SPECIAL seminar for major businesses at Hoylake House became an historic occasion when Manweb Managing Director Stewart Saunders announced the formation of a new Business Club for major Power Systems customers.

The Business Club is the first tangible fruit of Power Systems' new strategy of taking on a more pro-active role in the cultivation of customers with major power requirements.

The seminar itself was the first of a series of regular meetings, while customers will also be visited at their premises so that Power Systems staff can establish a better understanding of their needs and improve levels of service.

The Business Club will be a forum for the discussion of specific distribution issues, and a means of developing a lobbying strategy on vital issues of change in the industry.

Suitably for someone who has spent time working in the Far East, Mr Saunders recounted an Oriental proverb to illustrate the importance of building relationships - a key element in the Business Club attitude.

Eternity

He told the packed audience: "They say if you want happiness for an hour take a nap; if you want happiness for a day, go fishing; if you want happiness for a week get married; if you want happiness for a year then inherit a fortune; but if you want happiness for eternity, build a relationship."

Mr Saunders added: "The reason for suggesting that we get together on distribution issues is that they can be distilled in a Business Club format to suit your requirements.

"In such a forum we can discuss issues in more depth and more detail than is possible in a seminar.

"Our main aim is to build relationships,

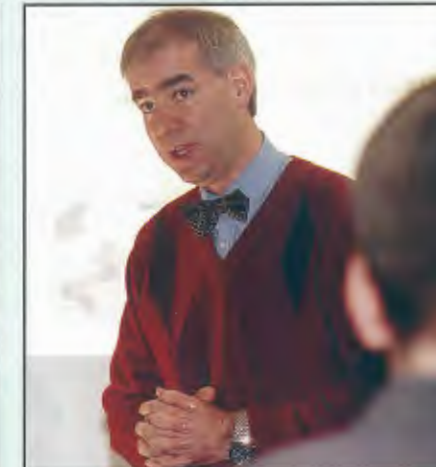
New Business Club is launched at seminar



Manweb Managing Director Stewart Saunders announces the formation of the new Business Club.



Carol Buchanan, Commercial Policy Manager, Power Systems, explains the details of the Revenue Settlement.



Fred Dinning, Corporate Environment Director of the ScottishPower Group, explains how climate change will impact on business.



Arwel Lloyd, ScottishPower Customer Contact Manager, welcomes the audience to the customer seminar.

and as the industry changes the only way forward is to meet problems together in a way that benefits both parties."

Arwel Lloyd, ScottishPower Customer Contact Manager based in Prenton and Glasgow, told the representatives of major customers that in future they would all be visited by Power Systems staff dedicated to dealing with power issues.

Among the speakers at the seminar Jim Sutherland, Regulation Manager, Power

Systems, gave a presentation on the Distribution Price Control Review and explained how the revenues of distribution businesses have been set for the next five years. He also outlined Ofgem's objectives including the determination of an appropriate future rate of return, and explained operating cost analysis and price reduction.

Carol Buchanan, Commercial Policy Manager, gave a presentation on the Implementation of the Revenue Settlement, explaining how the supplier has an obligation to keep costs as low as possible to customers.

Fred Dinning, Corporate Environment Director of ScottishPower Group, gave a presentation on the climate agenda, covering topics such as the climate change levy and Green Certificate Trading.

Alastair Ferguson, Supply Quality Engineer, talked on Power Quality and Large Customers, dealing with supply quality issues and highlighting partnerships with customers such as joint improvement groups. Compliance Officer Betty Marshall gave a presentation on compliance and the new licence conditions, explaining her role and that of the 10 compliance co-ordinators.



Manweb Managing Director Stewart Saunders and Corporate Environment Director Fred Dinning answer questions from the floor.



A businessman takes notes during the seminar at Hoylake House.

Trenchless experts meet the challenge of estuary

MANWEB'S trenchless installation experts went where none had gone before to complete a difficult crossing of the estuary in Kinmel Bay, Rhyl.

Two outside contractors had failed before the trenchless experts were called in - and they managed the job while also making £20,000 savings because the company's own workforce was used.

"I was approached by Dai Parry, the project manager from Rhyl depot who was in charge of the scheme, and he asked me for ideas on how to go about the crossing," said Steve Caldwell, co-ordinator for the trenchless installation section based at Lister Drive.

"Together with the charge-hand of the 860 drilling team I looked at the job and we thought of the possibility of using our rig and breaking down the 200 metre crossing into three shots by putting the rig on the sandbank when the tide was out.

"This proved very successful thanks to the determination and skill of the members of the team David Robbins, Jason Jones and Andy Cudderford."

Help to teach lone parents new skills

SCOTTISHPOWER Learning's Open Learning is helping to teach lone parents new skills to boost their chances of getting a job.

They are offering anyone taking part in the New Deal for Lone Parents scheme free use of their learning resources centres at Rhyl and Pentre Bychan, along with free help and advice from the Open Learning advisor.

Those taking part need to be raising a child on their own and be receiving income support.

Summer trips

VISITS to Aberglasney Gardens, Sea World at Anglesey and the Snowdon Mountain Railway have been planned for the summer months by the Aberystwyth Retired Staff Association. An eight-day holiday to Ireland will follow in the autumn.



Mural painted on substation wall

A MURAL featuring Britain's first public launderette has been painted on the wall of a substation in a newly-landscaped community garden in Liverpool.

Manweb gave permission for Groundwork, an environmental charity, to use the substation wall alongside the Albion Youth Club as a backdrop for the garden, and donated £200 to pay the artist.

Steve Deslandes, after consultation with members of the Youth Club and older members of the community, has depicted life as it was in the 1950s. He has incorporated the launderette that was on the site, and also the Liverpool Beacon that was another well-known local landmark.

Barbara Williams, Communications Manager for St Helens-based Groundwork, which has an office in Liverpool, said: "Groundwork implemented this project on behalf of the Albion Youth Club and Manweb. We were delighted with their grant for the artist. Thanks also go to the North Liverpool Partnership who funded the bulk of the work."

Artist Steve Deslandes and Groundwork landscape designer Becky Vout in front of the mural on the substation wall by the Albion Youth Club.

Pupils enjoy first taste of opera

PRIMARY school youngsters on Merseyside were given their first taste of opera thanks to regional energy company Manweb.

Members of Welsh National Opera visited Mendell Primary School in Bromborough to involve Year Five children in scenes based around the Bizet opera Carmen.

The visit, sponsored by Manweb, was under the umbrella of WNO's Spring 2000 Education project on Merseyside. During the day-long work-shop at the school, 31 children were given instrumental lessons in violin, oboe, flute and clarinet while they created music and drama scenes inspired by Carmen.

"The aim was to introduce the youngsters to the genre of opera," said Joanne Bromley,



Harry McIver of the Welsh National Opera works with youngsters at the Mendell Primary School, watched by Manweb's Jane Hall and Janet Ford.

Education and Community Officer at WNO. "The session was all about them doing something, and becoming directly involved. We are very grateful to

Manweb for sponsoring the visit. It is by courtesy of them that the children have been introduced to opera."

As part of the project, Wendell Primary children will go to see WNO's full performance of Carmen at the Liverpool Empire in the autumn.

Jane Hall, Manweb's Community Relations Co-ordinator, said: "We are pleased to continue our ongoing support for Welsh National Opera, and to help bring opera to the attention of schoolchildren in this way."

Donation boost for cot death charity

A MILLENNIUM campaign being run by the Warrington-based Cot Death Society has been boosted with a donation by Manweb.

The company has given £400 for the purchase of an Infant Respiration Monitor.

The Society, which covers the whole of the UK, is aiming to buy "Two Thousand Monitors for the Year 2000" in its campaign.

The Monitors are loaned out free of charge to parents with potentially vulnerable children (those with low birth weight, those suffering from chronic lung disease etc) for six months at a time.

Warning

"We have already purchased 1,100 Monitors thanks to generous donations such as Manweb's," said Cot Death Society Chief Executive Olav Loftas.

"The Monitors give warning to the parents if the baby stops breathing and allow them to take early action if necessary. They provide the parents with peace of mind."

The Society's Helpline number is 0845-6010234.

Village history retold in Welsh

THE forgotten history of a Welsh village has been brought to life in a book for which translation services have been provided by Manweb.

The Women's Institute at Llanfair, near Harlech, decided to commemorate the Millennium with a written account of their home place, past and present.

In recognition of the numerous Welsh speakers in the village they prefaced each chapter with a Welsh page - and the translation was paid for by Manweb who answered their appeal for cash assistance.

Now arrived back from the printers, "Llanfair is My Dwelling Place" boasts 184 pages with photographs, and is to be donated to national and county museums, archives and libraries as well as being made available to the general public.

The book represents the first-ever written record of Llanfair (population

500), with the earliest reference dating back to the Bronze Age and numerous historical episodes of note detailed in the eight chapters.

The intrepid researchers discovered that descendants of the family of Prince Llewellyn had lived in the village, and that Giraldus Cambrensis had stayed there in 1188 when recruiting for the Third Crusade.

Mary O'Connor, Llanfair W.I. President, said: "We are extremely grateful to Manweb for their assistance. This was a new venture for all of us, and everyone has been so helpful."

John Kennedy, Manweb Customer Relations Manager, said: "We were approached by the Llanfair Women's Institute for assistance and we were only too pleased to help with the translation for this fascinating book."



Summer trip

GWYNEDD District retired staff association have planned a summer trip to the Botany Bay visitor centre at Chorley and will visit Erddig Hall, near Wrexham, the following month.

Lakes beckon

THE Lake District beckons for the Mid Mersey retired staff association. They are to visit Hawkshead - one of their favourite places.

E.E.I.B.A. cash prize winners

THE following are the winners of the E.E.I.B.A prize draw last December:

£300 M.Davies, retd; £200 P.D.Hunt, retd; £100 R.M.Tucker, Caernarfon; £50 J.P.Parrish, Prenton; £30 V.Williams, retd, L.Ryder, Caernarfon, J.O.Evans, retd, V.A.Griffith, First Hydro; £25 B.C.Pays, retd, J.Harrison, retd, B.Stalker, First Hydro, G.Harrison, retd, N.J.Penston, retd, J.Jordan, Warrington, D.C. Birchall, retd, T.K.Tee, First Hydro, M.McIver, retd, J.Downey, retd, W.A.Grieves, retd, I.J.Bewley, Manweb House.

Going to the zoo with cut-price tickets

CHESTER ZOO VOUCHER

(please print clearly)

I would like _____ adult tickets

I would like _____ children's tickets (inc.free monorail)

Name _____

Full Address (internal or home inc. postcode) _____

Contact telephone number _____

M(C)S & SC Membership Number (if applicable) _____

Please return before June 9 to Wendy Ellison, Corporate Communications, Manweb, Manweb House, Chester Business Park, Wrexham Road, Chester CH4 9RF



Quality Scotch Corner Hotel.

Luxury hotels at a discount

MANWEB'S special exclusive arrangement with Choice Hotels means that Contact readers can benefit from 50 per cent discount on weekend breaks at locations throughout the UK and Ireland.

Prices are from as little as £13.65 per person. Why not use this great offer to catch up with some friends, visit family or just stay somewhere new? Many hotels have restaurants and leisure facilities so you can spend some time unwinding after a hectic week.

Youngsters can even go along free. Up to two children aged 14 (12 in Ireland) and under stay free when sharing with two adults.

Locations for the 90 Comfort, Quality or Clarion Hotels or Inns include Arundel, Bolton, Bournemouth, Cork, Eastbourne, Killarney, Thetford, St Albans and Warwick.

To take advantage of this discount or to request a free leisure brochure call 0800 444 444 and quote the 200819 Manweb reference number.

The offer may be available seven days a week subject to availability and is based on 50 per cent off the normal standard published week day tariff at Quality and Clarion Hotels and premier published room tariff at Comfort Inns throughout the UK. The quoted price is based on two people sharing a twin/double room. Offer expires 31.12.00.

CONTACT readers are invited to take advantage of a superb cut-price offer at Chester Zoo.

Entry by ticket only to the special Zoo Day on Sunday June 25 is £6.50 per adult or child, a substantial reduction on the normal prices of £9.50 and £7 respectively.

An average family of two adults and two children will make savings of £10. Also included in the entry price is a free zoo guide for each party, and free monorail tickets for all children.

Members of Chester Sports and Social Club who apply also receive a £10 voucher which can be spent in any of the catering or ice cream outlets or alternatively at the face painting hut.

As last year it is hoped to organise "meet the keeper" sessions. Details will be issued with the tickets.

Jane moves to pastures new

JANE Guest, Manweb Personnel Manager, has moved on to pastures new. She started her career with the company as a mail girl, and progressed through roles in the engineering and transport sections before being made Customer Service Manager in North Wirral in 1992. A year-long stint as Materials Manager preceded her appointment to Personnel Manager in 1997.